1. PRODUCT AND COMPANY IDENTIFICATION

Product Name/Use: REDEEM Carpet Extraction Rinse (at strongest dilution, 1:128)

MANUFACTURER
The Butcher Company
67 Forest Street
Marlborough, MA 01752-3012

Butcher Telephone Number: 800-225-9475
Emergency Telephone (24 hours): 800-228-5635
CHEMTREC (U.S./Can.): 800-424-9300
CHEMTREC (Int’l): +1 703-527-3887

2. COMPOSITION / INFORMATION ON INGREDIENTS

<table>
<thead>
<tr>
<th>INGREDIENT(S)</th>
<th>CAS NO.</th>
<th>% BY WEIGHT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sulfamic acid</td>
<td>5329-14-6</td>
<td>&lt;0.1</td>
</tr>
</tbody>
</table>

See Section 8 for Exposure Limits NA - Not Applicable

OSHA REGULATORY STATUS: This product is classified as hazardous under OSHA regulations.

WHMIS CLASS: Class D- Division 2B

3. HAZARDS IDENTIFICATION

EMERGENCY OVERVIEW
Clear, Colorless Liquid. Fresh Odor. May Cause Eye Irritation.

POTENTIAL HEALTH EFFECTS (See Section 11 for Toxicological Information)
PRIMARY ROUTE(s) OF EXPOSURE: X Eye X Skin Contact ____ Skin Absorption
____ Inhalation ____ Ingestion

EFFECTS OF ACUTE EXPOSURE
EYES:
May cause mild eye irritation. Symptoms may include redness and tearing.

SKIN:
Not expected to be irritating to skin.

INHALATION:
Not expected to be irritating or harmful if inhaled.

INGESTION:
May cause mild mouth, throat and stomach irritation. Symptoms may include nausea.
REDEEM Carpet Extraction Rinse (at strongest dilution, 1:128)

Date Prepared: 09/18/2000
Date Revised: 09/18/2000

EFFECTS OF CHRONIC EXPOSURE:
Prolonged or repeated contact may cause skin irritation.

MEDICAL CONDITIONS AGGRAVATED:
May aggravate pre-existing eye and skin conditions.

4. FIRST AID MEASURES

EYES:
Flush eyes with plenty of water while holding eyelids apart. After initial flushing, remove any contact lenses and continue flushing for at least 15 minutes. Do not put any medication in the victim’s eyes unless instructed by a physician. Get medical attention.

SKIN:
Flush with water, then wash with soap and water. Remove saturated clothing. Get medical attention if irritation develops.

INHALATION:
Remove to fresh air. Get medical attention if symptoms persist.

INGESTION:
Do not induce vomiting. Drink large quantities of water. Get immediate medical attention. Never give anything by mouth to an unconscious person.

5. FIRE FIGHTING MEASURES

FLASH POINT AND METHOD: >200°F 93°C TCC

FLAMMABLE LIMITS:
Not applicable.

AUTOIGNITION TEMPERATURE: Not applicable.

EXTINGUISHING MEDIA:
Use extinguishing media appropriate for surrounding fire.

HAZARDOUS COMBUSTION PRODUCTS:
Normal products of combustion (carbon monoxide and carbon dioxide) and sulfur oxides.

FIRE AND EXPLOSION HAZARDS:
None known.

FIRE FIGHTING INSTRUCTIONS:
This product is not flammable. As in any fire, MSHA/NIOSH approved self-contained breathing apparatus (SCBA) and full protective gear should be worn.
6. ACCIDENTAL RELEASE MEASURES

See Section 8, Exposure Controls/Personal Protection and Section 3, Hazard Identification. Floors may be slippery. Use care to avoid falling. Contain and isolate spill. Keep non-essential personnel from entering spill area. Use mop and absorbent to collect material for proper disposal. Rinse area with water.

7. HANDLING AND STORAGE

HANDLING:
Follow label use directions. Do not mix with other chemicals unless instructed by label directions. Avoid contact with eyes. Wash thoroughly after handling. Remove saturated clothing. Wash clothing and equipment before reuse.

STORAGE:
Keep container closed when not in use. Store away from incompatible materials. (See Section 10, Stability and Reactivity).

8. EXPOSURE CONTROLS / PERSONAL PROTECTION

PERSONAL PROTECTIVE EQUIPMENT (PPE)

EYE:
Where eye contact is possible, wear chemical splash goggles (ANSI Z87.1-approved).

SKIN:
Where prolonged or repeated contact is possible, chemical-resistant clothing (e.g., gloves) is recommended.

RESPIRATORY:
Not required under normal conditions of use.

ENGINEERING CONTROLS:
Good general room ventilation is expected to be adequate.

EXPOSURE LIMITS:

<table>
<thead>
<tr>
<th>INGREDIENT(S)</th>
<th>OSHA PEL/STEL</th>
<th>ACGIH TLV/STEL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sulfamic acid</td>
<td>NA</td>
<td>NA</td>
</tr>
</tbody>
</table>

NA - Not Available
9. PHYSICAL AND CHEMICAL PROPERTIES

<table>
<thead>
<tr>
<th>PROPERTY</th>
<th>VALUE</th>
</tr>
</thead>
<tbody>
<tr>
<td>PHYSICAL STATE</td>
<td>Liquid</td>
</tr>
<tr>
<td>ODOR</td>
<td>Fresh</td>
</tr>
<tr>
<td>APPEARANCE</td>
<td>Clear, Colorless</td>
</tr>
<tr>
<td>pH</td>
<td>2.4</td>
</tr>
<tr>
<td>PERCENT VOLATILE BY WEIGHT</td>
<td>99.9</td>
</tr>
<tr>
<td>VAPOR PRESSURE</td>
<td>Not Available</td>
</tr>
<tr>
<td>VAPOR DENSITY</td>
<td>Not Available</td>
</tr>
<tr>
<td>BOILING POINT</td>
<td>Not Available</td>
</tr>
<tr>
<td>FREEZING/MELTING POINT</td>
<td>Not Available</td>
</tr>
<tr>
<td>SOLUBILITY IN WATER</td>
<td>Complete</td>
</tr>
<tr>
<td>EVAPORATION RATE</td>
<td>Not Available</td>
</tr>
<tr>
<td>SPECIFIC GRAVITY</td>
<td>1.00</td>
</tr>
<tr>
<td>VISCOSITY</td>
<td>Water Thin</td>
</tr>
<tr>
<td>OCTANOL/WATER PARTITION COEFFICIENT</td>
<td>Not Available</td>
</tr>
<tr>
<td>ODOR THRESHOLD</td>
<td>Not Available</td>
</tr>
</tbody>
</table>

10. STABILITY AND REACTIVITY

| STABILITY (CONDITIONS TO AVOID)         | Stable                                     |
| POLYMERIZATION                          | Will not occur                             |

HAZARDOUS DECOMPOSITION:
None.

INCOMPATIBLE MATERIALS:
Oxidizers (e.g., bleach) and strong bases (e.g., sodium hydroxide).

11. TOXICOLOGICAL INFORMATION

ACUTE DATA:
This product may cause eye irritation at strongest recommended dilution. The following data are available for product ingredients:

<table>
<thead>
<tr>
<th>PRODUCT/INGREDIENT</th>
<th>ORAL LD$_{50}$ (rat)</th>
<th>DERMAL LD$_{50}$ (rabbit)</th>
<th>INHALATION LC$_{50}$ (rat)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sulfamic acid</td>
<td>3160 mg/kg</td>
<td>Not Available</td>
<td>Not Available</td>
</tr>
</tbody>
</table>

SENSITIZATION DATA:
No data available.
CHRONIC DATA:
No data available.

REPRODUCTIVE/TERATOGENIC DATA:
No data available.

CARCINOGENIC/MUTAGENIC DATA:
Not listed as carcinogenic by NTP, IARC, or ACGIH or regulated as a carcinogen by OSHA.

SYNERGISTIC MATERIALS:
No data available.

12. ECOLOGICAL INFORMATION
No data available.

13. DISPOSAL CONSIDERATIONS
Disposal of this material should be in accordance with local, state or provincial and federal regulations. The unused product, at its strongest recommended dilution, is a RCRA non-hazardous waste in accordance with 40 CFR 261. The product has not been evaluated by the Toxicity Characteristic Leachate Procedure (TCLP). According to RCRA, it is the responsibility of the waste generator to ensure proper disposal.

14. TRANSPORT INFORMATION
DOT/TDG HAZARDOUS MATERIAL DESCRIPTION: Not regulated

15. REGULATORY INFORMATION
Not meant to be all-inclusive—selected regulations represented.

UNITED STATES
SARA TITLE III (SUPERFUND AMENDMENTS AND REAUTHORIZATION ACT)
311/312 HAZARD CATEGORIES: Under 40 CFR 370.2, this product meets the following hazard category: Immediate.
313 REPORTABLE INGREDIENTS: Ingredients in this product are not currently subject to notification.

CERCLA (COMPREHENSIVE RESPONSE, COMPENSATION, AND LIABILITY ACT)
CERCLA REGULATORY: None of the ingredients in this product are reportable under CERCLA.

TSCA (TOXIC SUBSTANCE CONTROL ACT)
TSCA STATUS: This product complies with all TSCA inventory requirements.
REDEEM Carpet Extraction Rinse (at strongest dilution, 1:128)

Date Prepared: 09/18/2000
Date Revised: 09/18/2000

MASSACHUSETTS, NEW JERSEY, PENNSYLVANIA RIGHT-TO-KNOW:

<table>
<thead>
<tr>
<th>INGREDIENT(S)</th>
<th>CAS NO.</th>
<th>STATE LISTING</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water</td>
<td>7732-18-5</td>
<td>Not Listed</td>
</tr>
</tbody>
</table>

NA - Not Applicable

STATE REGULATIONS: Product contains a mixture of surfactant and cleaning agents below State reporting requirements.

CANADA

WHMIS (WORKPLACE HAZARDOUS MATERIALS INFORMATION SYSTEM):

Class D-Division 2B, eye irritant. This product has been classified in accordance with the hazard criteria of the Canadian Controlled Products Regulations (CPR) and the MSDS contains all the information required by the CPR.

16. OTHER INFORMATION

<table>
<thead>
<tr>
<th>HMIS RATING</th>
<th>NFPA RATING</th>
</tr>
</thead>
<tbody>
<tr>
<td>HEALTH</td>
<td>0</td>
</tr>
<tr>
<td>FLAMMABILITY</td>
<td>-</td>
</tr>
<tr>
<td>REACTIVITY</td>
<td>0</td>
</tr>
<tr>
<td>PERSONAL PROTECTION</td>
<td>-</td>
</tr>
</tbody>
</table>

MSDS STATUS

New MSDS

APPROVED BY: EH&S/Regulatory Affairs
APPROVAL DATE: 09/18/2000

The information on this data sheet represents our current data and best opinion as to the proper use in handling of the product under normal foreseeable conditions. Any use of this product which is not in conformance with this data sheet or product label, or which involves using the product in combination with any other product or any other process is the responsibility of the user.