How to remote to desktop with Duo authentication

1. Login to your personal laptop/desktop and **ensure you are connected to a network**.

2. Press Windows start button “**(Windows logo)**” and type “GlobalProtect”, press “Enter” or click the icon to open the app.

3. Click “Connect”.

4. Enter **gp.lamarpa.edu** if asked to “Enter Portal address” This only occurs once.

5. Enter your LSCPA username and password click “Sign In”. Only enter username **without** the “@lamarpa.edu” the the username field.
6. You should receive a notification on your cell phone if you successfully logged in as follows:

![Image of Duo Mobile notification]

Login request: Microsoft RDP
Lamar State College - Port Arthur

Unknown (•)
March 23, 2020, 9:11 AM

TAP TO VIEW ACTIONS

7. Click “Approve”
8. GlobalProtect icon/status will change to “Connected” (turns from white to blue icon in the lower right corner of your screen)

Before: ![before](image1.png)  
After: ![after](image2.png)

9. Double click “OfficePC” icon on the desktop:

10. Click “Connect” (You may optional check the box “Don’t ask me again for connections to this computer” to not see this message/box again).

11. Enter your LSCPA username with @lamarpa.edu and password on this screen:
12. And Click “Okay”

Please contact the Help Desk if you have any issues at 409 984 6150 during normal business hours or send email to helpdesk@lamarpa.edu.