



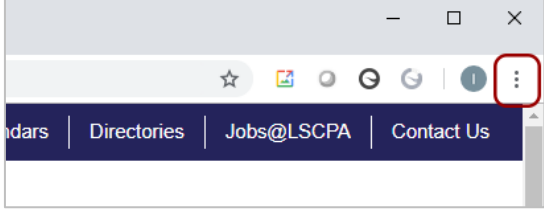
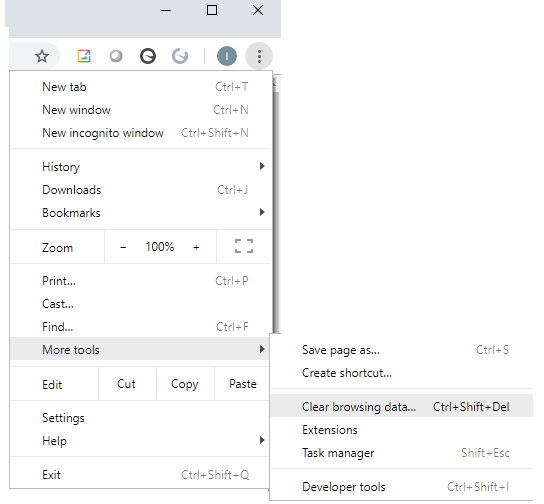


Clearing Cache and Cookies Chrome Browser on Windows 7/10

This document explains how to clear the cache and cookies in recent versions of Google Chrome.

If you follow these instructions, the following will occur:

- You will be signed out of websites you visit using Chrome, including Banner 9.
- Some websites may load slowly because your computer needs to download images and other stored content again.

Step	Directions	Screenshot Example
1	<p>Open Chrome and click on the More icon on the top right corner of the browser window.</p> <p>In newer versions of Chrome, the More icon will be 3 vertical dots as shown in the example. In older versions, it may be one of the following icons:</p>  	
2	<p>Click More Tools > Clear Browsing Data</p>	
3	<p>Check the following boxes:</p> <ul style="list-style-type: none">• Cookies and other site data• Cached images and files <p>If the box next to Browsing history is checked, uncheck it.</p> <p>Select "All Time" in the Time Range drop down box.</p> <p>Click the CLEAR DATA button.</p>	